

Repairs

TTY/TDD

1-877-520-5260

Website

www.valortelecom.com

Outside of VALOR Telecom's service area. call 1-877-520-5220 for customer service

Page 3 of 4 October 03, 2003 Telephone Number 030-100-3965 **Account Number** 100384987

LOR Telecom Local Services

VALOR Telecom Current Charges

Other Charges And Credits otal Basic Service Current Charges 1.622.04 1,622.04

otal VALOR Telecom Current Charges

1,622.04

Receipt of the full amount of your bill by the due date is appreciated. Thank you for choosing VALOR Telecom.

VOID DISCONNECTION: All of the charges must be paid each month to sep your account current and avoid collection activities. However, your pasic local service charges MUST be paid in order to avoid disconnection of your local telephone service.

'ALOR Telecom Basic Service Summary

Description Vlaster Identifier 00 otal Basic Service Monthly Service .00

| VALOR 1 | Felecom Basic Service | |
|----------|-----------------------------------|----------|
| Other Ch | larges & Credits | |
| I Rito | parges & Credits 5055814504 | 215.21 |
| from 09 | 0/28/03 | |
| ∃l Rito | 5055814723 | 134.93 |
| from 09 |)/28/03 | |
| l Rito | 5055832275 | 1,070.15 |
| from 09 |)/28/03 | |
| ₌I Rito | 5055832316 | 123.99 |
| from 09 |)/28/03 | |
| ⊺l Rito | 5055832411 — | 77.76 |
| from 09 |)/28/03 | |
| | c Service Other Charges & Credits | 1,622.04 |

VALOR Telecom Important Messages

Visit the VALOR Telecom store nearest you today:

Carlsbad, NM

906 W. Pierce Street, Suite C

505-887-8100

Hours: 10 - 6, M - F

Fairview, NM 2000 Hwy 68 N. Riverside Dr.

505-753-5388

Hours: 10 - 6, M - F

Hobbs, NM 320 N. Shipp 505-397-0912

Hours: 10 - 6, M - F

Texarkana, TX

2315 Richmond Rd., #101 903-223-4688

Hours: 10 - 6, M - F

Broken Arrow, OK

929 N. Elm Place

Hours: 10 - 6, M - F

310 Rock Island Ave.

Hours: 10 - 6, M - F

918-259-8255

Dalhart, TX

806-249-1100

Ruidoso, NM

721 Mechem Dr. (Sierra Mall)

505-257-9000

Hours: 9 - 5:30. M - F

If you have a dispute regarding this bill please contact VALOR Telecom at 1-877-520-5220. If you believe that you have not received a satisfactory response regarding your dispute, you may contact the Consumer Relations Division of the New Mexico Public Regulation Commission at 1-800-663-9782.

Si usted tiene preguntas o quejas relacionadas con su cuenta de telefono, por favor contacte o llame a VALOR Telecom en el 1-877-520-5220. Si usted cree que su queja no fue recibida satisfactoriamente, y no tuvo una respuesta clara, por favor comuniquese con la Division de Relaciones del Consumidor, de la Comision de Regulacion Publica de Nuevo Mexico, al telephono 1-800-663-9782.

As a result of changes mandated by the Federal Communication Commission, you could see, where applicable, updated charges effective October 1, 2003. Affected customer bills could show changes in the following areas: Federal Universal Service Fund Charges (FUSF) and Primary Interexchange Carrier Charge (PICC). These federally mandated charges help keep local phone service affordable for all people and give discounts to schools, libraries and low-income families.

For more information, visit www.valortelecom.com or call VALOR Telecom Customer Service at 1-877-520-5220.



Purchase Order Mesa Vista Consolidated Schools No. 20031010 P.O. Box 6 Highway 554--1253-A El Rito, NM 87530 PURCHASE AMOUNT SHALL MAIL 2 COPIES OF INVOICE P.O. # MUST BE ON ALL DOCUMENTS NOT EXCEED PURCHASE TO ABOVE ADDRESS ORDER AMOUNT!!!!!!!!!!!!!! TAX EXEMPT #85-0198946 P.O. IS VOID AFTER 90 DAYS!!!!!! P.O. Date: 11/14/2003 Questions? BRENDA/LORI (505)581-4504/4505 Account: 0 P.O. Issued To: Ship To: **VALOR** MESA VISTA - CENTRAL OFFICE PO BOX 1366 OFF HWY 554 #1253-A ESPANOLA NM 87532 1366 PO BOX 6 EL RITO, NM 87530

(505) 581-4504

Contact: Phone: (877) 520-5220 Location:

Rea# 1123

| Phone: | (877) 520-5220 | Fax: | Project # 11.05.3416 | Req# | 1123 | Requestor: | LORI KUYKEN | <u>IDALL</u> |
|--------|----------------|-------------|----------------------|---------|--------|------------|-------------|--------------|
| Qty | Unit Part# | Description | Account Nur | nber | Tax | Freight | Unit Price | Extended |
| 1 | EA | 581-4723 | 11000-05-3416-0 | 000-000 | \$0.00 | \$0.00 | \$171.33 | \$171.33 |
| 1 | EA | 581-4504 | 11000-05-3416-0 | 000-000 | \$0.00 | \$0.00 | \$222.69 | \$222.69 |
| 1 | EA | 583-2411 | 11000-05-3416-0 | 000-000 | \$0.00 | \$0.00 | \$78.34 | \$78.34 |
| 1 | EA | 583-2275 | 11000-05-3416-0 | 000-000 | \$0.00 | \$0.00 | \$1,076.15 | \$1,076.15 |
| 1 | EA | 583-2316 | 11000-05-3416-0 | 000-000 | \$0.00 | \$0.00 | \$125.81 | \$125.81 |
| 1 | EA | 583-2316 | 11000-05-3416-0 | 000-000 | | | | |

APPROVAL SIGNATURES:

Order Via:

Sub-Total:

Total Amount:

Freight:

Tax:

Mail

FILE COPY

\$1,674.32

\$1,674.32

\$0.00 \$0.00



Your VALOR Telecom Statement

Page 1 of 4 November 05, 2003

Telephone Number 030-100-3965 Account Number 100384987

NOV 1 4 2003

MESA VISTA CONSOLIDATED
PO BOX 6
EL RITO NM 87530-0006

Account Summary

Previous Charges and Credits

Amount of Last Bill 1,622.04
Payments Received - Thank You 1,622.04%
Balance 1,622.04%

Current Charges

VALOR Telecom 1,674.32 Total Current Charges 1,674.32

Total Amount Due \$1,674.32 Current Charges Due November 21,2003 Questions? Please call VALOR Telecom toll free or visit our website.

Customer Service 811
Repairs 611

TTY/TDD 1-877-520-5260
Website www.valortelecom.com
Outside of VALOR Telecom's service area,

call 1-877-520-5220 for customer service

Reminder: A 2.9% late payment charge

Reminder: A 2.9% late payment charge will apply to any unpaid balance for previous charges.

9.05.3414

Please detach and return the portion below with your check or money order payable to VALOR Telecom. Please write your account number on your check.

TTY/TDD 1-877-520-5260

Website www.valortelecom.com Outside of VALOR Telecom's service area,

call 1-877-520-5220 for customer service

Page 2 of 4 November 05, 2003 Telephone Number 030-100-3965 **Account Number** 100384987

Important Messages

^{*} If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines is on record with VALOR Telecom Customer Service.



TTY/TDD

1-877-520-5260

Website www.valortelecom.com

Outside of VALOR Telecom's service area. call 1-877-520-5220 for customer service

Page 3 of 4 November 05, 2003 Telephone Number 030-100-3965 Account Number 100384987

ALO: Telesom Logal Services

VALOR Telecom Current Charges

Other Charges And Credits 1,674.32 **Fotal Basic Service Current Charges** 1,674.32

<u>Fotal VALOR Telecom Current Charges</u> 1,674.32

Receipt of the full amount of your bill by the due date is appreciated. Thank you for choosing VALOR Telecom.

VOID DISCONNECTION: All of the charges must be paid each month to teep your account current and avoid collection activities. However, your basic local service charges MUST be paid in order to avoid disconnection of your local telephone service.

/ALOR Telecom Basic Service Summary

Description Master Identifier 00 **Total Basic Service Monthly Service** .00

| VALOR Tele | com Basic Service | |
|-----------------|-------------------------------|----------|
| Other Charg | es & Credits | |
| El Rito | 5055814504 | 222.69 |
| from 10/28/ | 03 | |
| El Rito | | 171.33 |
| from 10/28/ | | |
| Il Rito | | 1,076.15 |
| from 10/28/ | 03 | • |
| El Rito | 5055832316 | 125,81 |
| from 10/28/ | 03 | |
| El Rito | 5055832411 | 78.34 |
| from 10/28/ | 03 | |
| Total Basic Ser | rvice Other Charges & Credits | 1,674.32 |

VALOR Telecom Important Messages

Visit the VALOR Telecom store nearest you today:

Carlsbad, NM

906 W. Pierce Street, Suite C 505-887-8100

Hours: 10 - 6, M - F

Broken Arrow, OK 929 N. Elm Place 918-259-8255

Hours: 10 - 6, M - F

Fairview, NM

2000 Hwy 68 N. Riverside Dr.

505-753-5388 Hours: 10 - 6, M - F Dalhart, TX

310 Rock Island Ave. 806-249-1100 Hours: 10 - 6, M - F

Hobbs, NM

320 N. Shipp

505-397-0912

Texarkana, TX 2315 Richmond Rd., #101

903-223-4688 Hours: 10 - 6, M - F

Hours: 10 - 6, M - F

Ruidoso, NM 721 Mechem Dr. (Sierra Mail)

505-257-9000

Hours: 8:30 - 5:30, M - F

If you have a dispute regarding this bill please contact VALOR Telecom at 1-877-520-5220. If you believe that you have not received a satisfactory response regarding your dispute, you may contact the Consumer Relations Division of the New Mexico Public Regulation Commission at 1-800-663-9782.

Si usted tiene preguntas o quejas relacionadas con su cuenta de telefono, por favor contacte o llame a VALOR Telecom en el 1-877-520-5220. Si usted cree que su queja no fue recibida satisfactoriamente, y no tuvo una respuesta clara, por favor comuniquese con la Division de Relaciones del Consumidor, de la Comision de Regulacion Publica de Nuevo Mexico, al telephono 1-800-663-9782.



TTY/TDD

1-877-520-5260

Website

www.valortelecom.com

Outside of VALOR Telecom's service area.

call 1-877-520-5220 for customer service

General Information

How to Pay Your Bill

Please make your check or money order payable to VALOR Telecom, and write your customer number on your check. If you pay by mail, he payment slip that detaches from page one should accompany your payment. If you pay in person at an authorized payment location, please bring your payment slip with you. Please call VALOR Telecom or the location of the nearest authorized payment location.

Questions About Your Bill

f you have questions concerning your bill, please call VALOR Telecom at the number printed at the top of this page.

Previous Payments

Payments you have made that do not appear on this bill as a credit should be subtracted from the "Total Amount Due" before you make your payment.

Past Due Amounts

The "Due Date" on this bill refers to the current month's charges and loes not extend any previous billing due dates or payment arrangements. Any past due amounts must be paid immediately.

Service Suspension for Past Due Payments

Based on state regulatory and notice requirements, once your bill is past tue, some or all of your service may be suspended. Charges may apply to suspend or reconnect service. A deposit to reestablish your service may also be required.

Returned Checks

A returned check amount will be electronically deducted from Customer's account. In some states, a returned check charge may apply for each check returned. For complete rules, please contact us at 1-877-520-5230.

Correspondence

f you wish to write to us, please address your letter to VALOR Telecom. ⁵.O. Box 1366, Espanola, NM 87532-1366.

Sales Tax Questions

Sales taxes on this bill reflect the applicable state and local rates in effect for the current month. These tax rates may change periodically as a result of actions by your state and local government officials. Changes in these rates will affect the total taxes reflected on your pill. Questions on specific tax rates and changes should be directed o the appropriate taxing authorities.

Page 4 of 4 November 05, 2003 Telephone Number 030-100-3965 **Account Number** 100384987

Purchase Order Mesa Vista Consolidated Schools No. 20031236 P.O. Box 6 Highway 554--1253-A El Rito, NM 87530 PURCHASE AMOUNT SHALL MAIL 2 COPIES OF INVOICE P.O. # MUST BE ON ALL DOCUMENTS NOT EXCEED PURCHASE TO ABOVE ADDRESS ORDER AMOUNT!!!!!!!!!!!!!! TAX EXEMPT #85-0198946 P.O. IS VOID AFTER 90 DAYS!!!!!!! P.O. Date: 12/10/2003 Questions ? BRENDA/LORI (505)581-4504/4505 Account: 0 P.O. Issued To: Ship To: **VALOR** MESA VISTA - CENTRAL OFFICE

VALOR
PO BOX 1366
ESPANOLA NM 87532 1366

Fax:

Contact:

Phone: (877) 520-5220

MESA VISTA - CENTRAL OFFICE OFF HWY 554 #1253-A

PO BOX 6

EL RITO, NM 87530

Location:

(505) 581-4504

Req# 1369

Requestor: BRENDA HALDER

| | | | | • | | |
|------------|----------------|--|---|---|---|--|
| Unit Part# | Description | Account Number | Tax | Freight | Unit Price | Extended |
| EA | 581-4723 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$138.01 | \$138.01 |
| EA | 581-4504 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$218.87 | \$218.87 |
| EA | 583-2411 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$78.34 | \$78.34 |
| EA | 583-2275 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$1,074.16 | \$1,074.16 |
| EA | 583-2316 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$123.89 | \$123.89 |
| | EA EA EA | EA 581-4723 EA 581-4723 EA 583-2411 EA 583-2275 | EA 581-4723 11000-05-3416-0000-000 EA 581-4504 11000-05-3416-0000-000 EA 583-2411 11000-05-3416-0000-000 EA 583-2275 11000-05-3416-0000-000 | EA 581-4723 11000-05-3416-0000-000 \$0.00 EA 581-4504 11000-05-3416-0000-000 \$0.00 EA 583-2411 11000-05-3416-0000-000 \$0.00 EA 583-2275 11000-05-3416-0000-000 \$0.00 | EA 581-4723 11000-05-3416-0000-000 \$0.00 \$0.00 EA 581-4504 11000-05-3416-0000-000 \$0.00 \$0.00 EA 583-2411 11000-05-3416-0000-000 \$0.00 \$0.00 EA 583-2275 11000-05-3416-0000-000 \$0.00 \$0.00 | EA 581-4723 11000-05-3416-0000-000 \$0.00 \$0.00 \$138.01 EA 581-4504 11000-05-3416-0000-000 \$0.00 \$0.00 \$218.87 EA 583-2411 11000-05-3416-0000-000 \$0.00 \$0.00 \$78.34 EA 583-2275 11000-05-3416-0000-000 \$0.00 \$0.00 \$1,074.16 |

Project # 11.05.3416

APPROVAL SIGNATURES:

Jannetto Drugillo

Order Via:

Sub-Total:

Total Amount:

Freight:

Tax:

Mail

FILE COPY

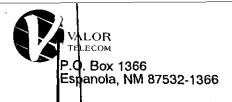
NOTES:

\$1,633.27

\$1,633.27

\$0.00

\$0.00



DEC - 8 5003

.00

Your VALOR Telecom Statement

Page 1 of 4 December 03, 2003

Telephone Number 030-100-3965 Account Number 100384987

MESA VISTA CONSOLIDATED
PO BOX 6
EL RITO NM 87530-0006

Account Summary

Previous Charges and Credits

Amount of Last Bill 1,674.32
Payments Received - Thank You 1,674.32%

Balance

Current Charges

VALOR Telecom 1,633.27
Total Current Charges 1,633.27

Total Amount Due \$1,633.27

Current Charges Due December 19, 2003

Telecom. Please write your account number on your check.

Questions? Please call VALOR Telecom toll free or visit our website.

Customer Service 811

Repairs 611

TTY/TDD 1-877-520-5260 Website www.valortelecom.com

Outside of VALOR Telecom's service area, call 1-877-520-5220 for customer service

Reminder: A 2.9% late payment charge will apply to any unpaid balance for previous charges.

11.05,34/6

Please detach and return the portion below with your check or money order payable to VALOR



Repairs 611 TTY/TDD 1-8

1-877-520-5260

Website www.valortelecom.com
Outside of VALOR Telecom's service area,
call 1-877-520-5220 for customer service

Page 2 of 4 December 03, 2003

Telephone Number 030-100-3965 Account Number 100384987

Important Messages

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines is on record with VALOR Telecom Customer Service.



Repairs 611

TTY/TDD 1-877-520-5260

Website www.valortelecom.com
Outside of VALOR Telecom's service area,
call 1-877-520-5220 for customer service

Page 3 of 4
December 03, 2003
Telephone Number 030-100-3965
Account Number 100384987

VALOR Telecom Local Services

VALOR Telecom Current Charges

Other Charges And Credits 1,633.27
Total Basic Service Current Charges 1,633.27

Total VALOR Telecom Current Charges 1,633.27

Receipt of the full amount of your bill by the due date is appreciated. Thank you for choosing VALOR Telecom.

4VOID DISCONNECTION: All of the charges must be paid each month to keep your account current and avoid collection activities. However, your basic local service charges MUST be paid in order to avoid disconnection of your local telephone service.

VALOR Telecom Basic Service Summary

Description Qty
Master Identifier 1 .00
Fotal Basic Service Monthly Service .00

| VALOR Telecom Basic Service Other Charges & Credits | |
|--|----------|
| Other Charges & Credits El Rito 5055814504 | 218.87 |
| from 11/28/03 | |
| El Rito 5055814723 | 138.01 |
| from 11/28/03 | |
| El Rito 5055832275 | 1,074.16 |
| from 11/28/03 | |
| El Rito 5055832316 | 123.89 |
| from 11/28/03 | |
| El Rito 5055832411 | 78.34 |
| from 11/28/03 | |
| Fotal Basic Service Other Charges & Credits | 1,633.27 |
| i | |

VALOR Telecom Important Messages

Visit the VALOR Telecom store nearest you today:

Carlsbad, NM 906 W. Pierce Street, Suite C

505-887-8100 Hours: 10 - 6, M - F Broken Arrow, OK 929 N. Elm Place 918-259-8255 Hours: 10 - 6, M - F

Fairview, NM 2000 Hwy 68 N. Riverside Dr. 505-753-5388

Hours: 10 - 6, M - F

Dalhart, TX 310 Rock Island Ave. 806-249-1100 Hours: 10 - 6, M - F

Hours: 10 - 6, M - F

Hobbs, NM 320 N. Shipp 505-397-0912 Hours: 10 - 6, M - F Texarkana, TX 2315 Richmond Rd., #101 903-223-4688

Ruidoso, NM 721 Mechem Dr. (Sierra Mall)

505-257-9000 Hours: 8:30 - 5:30, M - F

If you have a dispute regarding this bill please contact VALOR Telecom at 1-877-520-5220. If you believe that you have not received a satisfactory response regarding your dispute, you may contact the Consumer Relations Division of the New Mexico Public Regulation Commission at 1-800-663-9782.

Si usted tiene preguntas o quejas relacionadas con su cuenta de telefono, por favor contacte o llame a VALOR Telecom en el 1-877-520-5220. Si usted cree que su queja no fue recibida satisfactoriamente, y no tuvo una respuesta clara, por favor comuniquese con la Division de Relaciones del Consumidor, de la Comision de Regulacion Publica de Nuevo Mexico, al telephono 1-800-663-9782.



TTY/TDD

1-877-520-5260

Website

www.valortelecom.com

Outside of VALOR Telecom's service area, call 1-877-520-5220 for customer service

Page 4 of 4 December 03, 2003 Telephone Number 030-100-3965 Account Number 100384987

General information

low to Pay Your Bill

Please make your check or money order payable to VALOR Telecom, and write your customer number on your check. If you pay by mail, he payment slip that detaches from page one should accompany your payment. If you pay in person at an authorized payment location, please bring your payment slip with you. Please call VALOR Telecom or the location of the nearest authorized payment location.

Questions About Your Bill

f you have questions concerning your bill, please call VALOR Telecom at the number printed at the top of this page.

Previous Payments

Payments you have made that do not appear on this bill as a credit should be subtracted from the "Total Amount Due" before you make your payment.

Past Due Amounts

The "Due Date" on this bill refers to the current month's charges and toes not extend any previous billing due dates or payment arrangements. any past due amounts must be paid immediately.

Service Suspension for Past Due Payments

Based on state regulatory and notice requirements, once your bill is past tue, some or all of your service may be suspended. Charges may apply to suspend or reconnect service. A deposit to reestablish your service may also be required.

Returned Checks

A returned check amount will be electronically deducted from Customer's account. In some states, a returned check charge may apply for each check returned. For complete rules, please contact us at 1-877-520-5230.

Correspondence

f you wish to write to us, please address your letter to VALOR Telecom, P.O. Box 1366, Espanola, NM 87532-1366.

Sales Tax Questions

Sales taxes on this bill reflect the applicable state and local rates in effect for the current month. These tax rates may change periodically as a result of actions by your state and local government officials. Changes in these rates will affect the total taxes reflected on your pill. Questions on specific tax rates and changes should be directed to the appropriate taxing authorities.

Purchase Order Mesa Vista Consolidated Schools No. 20031468 P.O. Box 6 Highway 554--1253-A El Rito, NM 87530 PURCHASE AMOUNT SHALL MAIL 2 COPIES OF INVOICE P.O. # MUST BE ON ALL DOCUMENTS NOT EXCEED PURCHASE TO ABOVE ADDRESS ORDER AMOUNT!!!!!!!!!!!!!!! TAX EXEMPT #85-0198946 P.O. IS VOID AFTER 90 DAYS!!!!!!! P.O. Date: 01/16/2004 Questions? BRENDA/LORI (505)581-4504/4505 Account: 0 P.O. Issued To: Ship To:

VALOR PO BOX 1366

ESPANOLA NM 87532 1366

MESA VISTA - CENTRAL OFFICE

OFF HWY 554 #1253-A

PO BOX 6

EL RITO, NM 87530

(505) 581-4504

Contact:

Location:

| Phone | e: (877) 520-5220 | Fax: | Project # 11.05.3416 Req# | 1614 | Requestor | BRENDA HAL | DER |
|-------|-------------------|-------------|---------------------------|--------|-----------|------------|------------|
| Qty | Unit Part# | Description | Account Number | Tax | Freight | Unit Price | Extended |
| 1 | EA | 581-4723 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$138.64 | \$138.64 |
| 1 | EA | 581-4504 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$220.14 | \$220.14 |
| 1 | EA | 583-2411 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$80.26 | \$80.26 |
| 1 | EA | 583-2275 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$1,071.68 | \$1,071.68 |
| 1 | EA | 583-2316 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$124.53 | \$124.53 |

APPROVAL SIGNATURES:

NOTES:

Order Via:

Sub-Total:

Total Amount:

Freight:

Tax:

Mail

FILE COPY

\$1,635.25

\$1,635.25

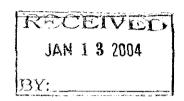
\$0.00 \$0.00



Your VALOR Telecom Statement

Page 1 of 4 January 05, 2004

MESA VISTA CONSOLIDATED PO BOX 6 EL RITO NM 87530-0006 Mahbabbballadhalladhalladhalladh Telephone Number 030-100-3965 **Account Number** 100384987



Account Summary

Previous Charges and Credits

Amount of Last Bill Payments Received - Thank You 1,633.27 1,633.27%

Balance

.00

Current Charges

VALOR Telecom

1,635.25

Total Current Charges

1,635.25

Total Amount Due

\$1,635.25

Current Charges Due

January 21, 2004

Questions? Please call VALOR Telecom

toll free or visit our website.

Customer Service 811

Repairs TTY/TDD 611 1-877-520-5260

Website www.valortelecom.com Outside of VALOR Telecom's service area,

call 1-877-520-5220 for customer service

Reminder: A 2.9% late payment charge will apply to any unpaid balance for previous charges.

11.05.3416

Please detach and return the portion below with your check or money order payable to VALOR Telecom. Please write your account number on your check.



TTÝ/TDD

1-877-520-5260

Website

www.valortelecom.com

Outside of VALOR Telecom's service area, call 1-877-520-5220 for customer service

Important Messages

Page 2 of 4 January 05, 2004 Telephone Number 030-100-3965 Account Number 100384987

^{*} If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines is on record with VALOR Telecom Customer Service.



Repairs

TTY/TDD

1-877-520-5260

Website www.valortelecom.com Outside of VALOR Telecom's service area, call 1-877-520-5220 for customer service

Page 3 of 4 January 05, 2004 Telephone Number 030-100-3965 **Account Number** 100384987

ALOR Telecom Local Services

VALOR Telecom Current Charges

Other Charges And Credits Total Basic Service Current Charges

1,635.25 1,635,25

Total VALOR Telecom Current Charges

1.635.25

Receipt of the full amount of your bill by the due date is appreciated. Thank you for choosing VALOR Telecom.

AVOID DISCONNECTION: All of the charges must be paid each month to keep your account current and avoid collection activities. However, your basic local service charges MUST be paid in order to avoid disconnection of your local telephone service.

VALOR Telecom Basic Service Summary

| Description | Qty | |
|-------------------------------|-----------|----|
| Description Master Identifier | | 00 |
| Total Basic Service Monthl | y Service | 00 |
| | • | |

| Total Basic Service Monthly Service | .00 |
|--|----------|
| VALOR Telecom Basic Service Other Charges & Credits | |
| El Rito 5055814504 | 220.14 |
| from 12/28/03 | |
| El Rito 5055814723 | 138.64 |
| from 12/28/03 | |
| El Rito 5055832275 | 1,071.68 |
| from 12/28/03 | ., |
| El Rito 5055832316 | 124.53 |
| from 12/28/03 | |
| El Rito 5055832411 | 80.26 |
| from 12/28/03 | |
| Total Basic Service Other Charges & Credits | 1,635.25 |

VALOR Televon Indonan Messades

Visit the VALOR Telecom store nearest you today:

Carlsbad, NM

906 W. Pierce Street, Suite C

505-887-8100

Hours: 10 - 6, M - F

Hours: 10 - 6, M - F

Fairview, NM 2000 Hwy 68 N. Riverside Dr. 505-753-5388

Hours: 10 - 6, M - F

Dalhart, TX 310 Rock Island Ave.

806-249-1100 Hours: 10 - 6, M - F

Broken Arrow, OK

929 N. Elm Place

918-259-8255

Hobbs, NM 320 N. Shipp 505-397-0912 Hours: 10 - 6, M - F Texarkana, TX 2315 Richmond Rd., #101

903-223-4688 Hours: 10 - 6, M - F

Ruidoso, NM 721 Mechem Dr. (Sierra Mall) 505-257-9000

Hours: 8:30 - 5:30, M - F

As a result of changes mandated by the Federal Communications Commission, you could see, where applicable, updated charges effective January 1, 2004. Affected customer bills could show changes in the following area: Federal Universal Service Fund Charge (FUSF). This federally mandated charge helps keep local phone service affordable for all people and gives discounts to schools, libraries and low-income families.

For more information, visit www.valortelecom.com or call VALOR Telecom Customer Service at 1-877-520-5220.

If you have a dispute regarding this bill please contact VALOR Telecom at 1-877-520-5220. If you believe that you have not received a satisfactory response regarding your dispute, you may contact the Consumer Relations Division of the New Mexico Public Regulation Commission at 1-800-663-9782.

Si usted tiene preguntas o quejas relacionadas con su cuenta de telefono, por favor contacte o llame a VALOR Telecom en el 1-877-520-5220. Si usted cree que su queja no fue recibida satisfactoriamente, y no tuvo una respuesta clara, por favor comuniquese con la Division de Relaciones del Consumidor, de la Comision de Regulacion Publica de Nuevo Mexico, al telephono 1-800-663-9782.



TTY/TDD

1-877-520-5260

Website www.valortelecom.com
Outside of VALOR Telecom's service area,
call 1-877-520-5220 for customer service

Page 4 of 4 January 05, 2004 Telephone Number 030-100-3965 Account Number 100384987

General Information

How to Pay Your Bill

Please make your check or money order payable to VALOR Telecom, and write your customer number on your check. If you pay by mail, the payment slip that detaches from page one should accompany your payment. If you pay in person at an authorized payment location, please bring your payment slip with you. Please call VALOR Telecom for the location of the nearest authorized payment location.

Questions About Your Bill

If you have questions concerning your bill, please call VALOR Telecom at the number printed at the top of this page.

Previous Payments

Payments you have made that do not appear on this bill as a credit should be subtracted from the "Total Amount Due" before you make your payment.

Past Due Amounts

The "Due Date" on this bill refers to the current month's charges and does not extend any previous billing due dates or payment arrangements. Any past due amounts must be paid immediately.

Service Suspension for Past Due Payments

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend or reconnect service. A deposit to reestablish your service may also be required.

Returned Checks

A returned check amount will be electronically deducted from Customer's account. In some states, a returned check charge may apply for each check returned. For complete rules, please contact us at 1-877-520-5230.

Correspondence

If you wish to write to us, please address your letter to VALOR Telecom, P.O. Box 1366, Espanola, NM 87532-1366.

Sales Tax Questions

Sales taxes on this bill reflect the applicable state and local rates in effect for the current month. These tax rates may change periodically as a result of actions by your state and local government officials. Changes in these rates will affect the total taxes reflected on your bill. Questions on specific tax rates and changes should be directed to the appropriate taxing authorities.

Purchase Order Mesa Vista Consolidated Schools No. 20031684 P.O. Box 6 Highway 554--1253-A El Rito, NM 87530 PURCHASE AMOUNT SHALL MAIL 2 COPIES OF INVOICE P.O. # MUST BE ON ALL DOCUMENTS NOT EXCEED PURCHASE TO ABOVE ADDRESS ORDER AMOUNT!!!!!!!!!!!!!!!!!!! TAX EXEMPT #85-0198946 P.O. IS VOID AFTER 90 DAYS!!!!!!! P.O. Date: 02/12/2004 Questions ? BRENDA/LORI (505)581-4504/4505 Account: 0 P.O. Issued To: Ship To: MESA VISTA - CENTRAL OFFICE **VALOR**

PO BOX 1366

OFF HWY 554 #1253-A

ESPANOLA NM 87532 1366

PO BOX 6

EL RITO, NM 87530

(505) 581-4504

Contact:

Location:

Req# 1853

| Phone | : (877) 520-5220 | Fax: | Project # 11.05.3416 Req# | 1853 | Requestor | : BRENDA HAL | DER |
|-------|------------------|-------------|---------------------------|--------|-----------|--------------|------------|
| Qty | Unit Part# | Description | Account Number | Tax | Freight | Unit Price | Extended |
| 1 | EA | 581-4723 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$136.14 | \$136.14 |
| 1 | EA | 581-4804 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$215.48 | \$215.48 |
| 1 | EA | 583-2411 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$78.90 | \$78.90 |
| 1 | EA | 583-2275 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$1,070.53 | \$1,070.53 |
| 1 | EA | 583-2316 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$125.05 | \$125.05 |
| | | | | | | | |

APPROVAL SIGNATURES:

Sub-Total: Freight:

Tax:

\$1,626.10 \$0.00 \$0.00

Total Amount:

\$1,626.10

Mail

NOTES:

Order Via:

FILE COPY



Your VALOR Telecom Statement

Page 1 of 4 February 04, 2004

MESA VISTA CONSOLIDATED PO BOX 6 EL RITO NM 87530-0006 Habilaalidaalidkadkadkadkaalkalkaalkaalkaalka Telephone Number 030-100-3965 Account Number 100384987

FEB 1 0 2004

Account Summary

Previous Charges and Credits

Amount of Last Bill 1,635.25 Payments Received - Thank You 1,635.25% Balance .00

Current Charges

VALOR Telecom 1,626.10 **Total Current Charges** 1,626.10

Total Amount Due \$1,626.10

Current Charges Due February 20, 2004 Questions? Please call VALOR Telecom toll free or visit our website.

Customer Service 811

Repairs 611

TTY/TDD 1-877-520-5260 Website www.valortelecom.com Outside of VALOR Telecom's service area. call 1-877-520-5220 for customer service

Reminder: A 2.9% late payment charge will apply to any unpaid balance for previous charges.

11.05,24110

Please detach and return the portion below with your check or money order payable to VALOR Telecom. Please write your account number on your check.



Repairs

611

TTY/TDD

1-877-520-5260

Website www.valortelecom.com

Outside of VALOR Telecom's service area, call 1-877-520-5220 for customer service

Important Messages

Page 2 of 4 February 04, 2004

Telephone Number 030-100-3965 Account Number 100384987

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines is on record with VALOR Telecom Customer Service.



TTY/TDD

1-877-520-5260

www.valortelecom.com

Website

Outside of VALOR Telecom's service area. call 1-877-520-5220 for customer service

Page 3 of 4 February 04, 2004 Telephone Number 030-100-3965 Account Number 100384987

ALOR Telecom Local Services

VALOR Telecom Current Charges

ther Charges And Credits

Thank you for choosing VALOR Telecom.

1.626.10 1,626.10

1,626.10

otal Basic Service Current Charges

Fotal VALOR Telecom Current Charges

906 W. Pierce Street, Suite C

505-887-8100 Hours: 10 - 6, M - F

Carlsbad, NM

Fairview, NM

2000 Hwy 68 N. Riverside Dr. 505-753-5388

Hobbs, NM 320 N. Shipp 505-397-0912 Texarkana, TX

VALOR Telecom Important Messages

2315 Richmond Rd., #101 903-223-4688

Hours: 10 - 6, M - F

Broken Arrow, OK

929 N. Elm Place

Hours: 10 - 6, M - F

310 Rock Island Ave.

918-259-8255

Dalhart, TX

ALOR Telecom Basic Service Summary

neceipt of the full amount of your bill by the due date is appreciated.

VOID DISCONNECTION: All of the charges must be paid each month to ep your account current and avoid collection activities. However, your

asic local service charges MUST be paid in order to avoid disconnection

-escription vlaster Identifier otal Basic Service Monthly Service

न Rito

of your local telephone service.

.00 .00

125.05

ALOR Telecom Basic Service

Other Charges & Credits 5055814504 1 Rito 215.48 from 01/28/04 5055814723 =l Rito 136.14

from 01/28/04 1 Rito 5055832275 1,070.53

from 01/28/04 5055832316 J Rito

from 01/28/04 5055832411 78.90

from 01/28/04 Ital Basic Service Other Charges & Credits 1,626,10

806-249-1100 Hours: 10 - 6, M - F Hours: 10 - 6, M - F

Visit the VALOR Telecom store nearest you today:

Hours: 10 - 6, M - F

Ruidoso, NM 721 Mechem Dr. (Sierra Mail) 505-257-9000

Hours: 8:30 - 5:30, M - F

Now you can use some of the most popular calling features without paying a monthly fee. Enjoy the convenience and flexibility of using Auto Call Return, Auto Busy Redial and Three-Way Calling for just 75¢ per use.

*69 - Don't worry about missing that last call because you couldn't make it to the phone. Auto Call Return allows you to automatically call back your last caller.

*66 - Saves you time when you reach a busy signal. Just press *66 to be alerted when a busy line becomes available.

Three-Way Calling - Provides the convenience of speaking to two people at one time. While you have one party on the phone, just press your switch hook or flash button to dial another number. When your party answers, press the switch hook or flash button again and now all three parties are connected.

Enjoy the Pay-Per-Use features offered by VALOR in your area!

If you have a dispute regarding this bill please contact VALOR Telecom at 1-877-520-5220. If you believe that you have not received a satisfactory response regarding your dispute, you may contact the Consumer Relations Division of the New Mexico Public Regulation Commission at 1-800-663-9782.

Si usted tiene preguntas o quejas relacionadas con su cuenta de telefono, por favor contacte o llame a VALOR Telecom en el



TTY/TDD

1-877-520-5260

Website www.valortelecom.com
Outside of VALOR Telecom's service area,
call 1-877-520-5220 for customer service

Page 4 of 4
February 04, 2004
Telephone Number 030-100-3965
Account Number 100384987

1-877-520-5220. Si usted cree que su queja no fue recibida satisfactoriamente, y no tuvo una respuesta clara, por favor comuniquese con la Division de Relaciones del Consumidor, de la Comision de Regulacion Publica de Nuevo Mexico, al telephono 1-800-663-9782.

VALOR Expands Customer Service Hours and Days of Operation

As part of VALOR Telecom's commitment to continually improve Customer Service, we have expanded our customer service hours and days of operation. Effective January 5, 2004, the VALOR Call Center will be open from:

7 a.m. to 8 p.m. CST Monday through Friday and from 8 a.m. to 6 p.m. CST on Saturdays.
This newly expanded Call Center schedule will increase VALOR's customer service weekly hours of operation by 50%. In addition to expanding customer service hours, VALOR also recently completed the installation of a new, state-of-the-art interactive Voice Response system, which will allow you to quickly check your current account balance, confirm last payment amount and verify the dates your payments were posted. The information through the Interactive Voice Response system is available to you 24 hours a day, 7 days a week.

General Information

How to Pay Your Bill

Please make your check or money order payable to VALOR Telecom, and write your customer number on your check. If you pay by mail, the payment slip that detaches from page one should accompany your payment. If you pay in person at an authorized payment location, please bring your payment slip with you. Please call VALOR Telecom for the location of the nearest authorized payment location.

Questions About Your Bill

If you have questions concerning your bill, please call VALOR Telecom at the number printed at the top of this page.

Previous Payments

Payments you have made that do not appear on this bill as a credit should be subtracted from the "Total Amount Due" before you make your payment.

Past Due Amounts

The "Due Date" on this bill refers to the current month's charges and does not extend any previous billing due dates or payment arrangements. Any past due amounts must be paid immediately.

Service Suspension for Past Due Payments

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend or reconnect service. A deposit to reestablish your service may also be required.

Returned Checks

A returned check amount will be electronically deducted from Customer's account. In some states, a returned check charge may apply for each check returned. For complete rules, please contact us at 1-877-520-5230,

Correspondence

If you wish to write to us, please address your letter to VALOR Telecom, P.O. Box 1366, Espanola, NM 87532-1366.

Sales Tax Questions

Sales taxes on this bill reflect the applicable state and local rates in effect for the current month. These tax rates may change periodically as a result of actions by your state and local government officials. Changes in these rates will affect the total taxes reflected on your bill. Questions on specific tax rates and changes should be directed to the appropriate taxing authorities.

Purchase Order No. 20031914 Mesa Vista Consolidated Schools P.O. Box 6 Highway 554--1253-A El Rito, NM 87530 PURCHASE AMOUNT SHALL MAIL 2 COPIES OF INVOICE P.O. # MUST BE ON ALL DOCUMENTS NOT EXCEED PURCHASE TO ABOVE ADDRESS ORDER AMOUNT!!!!!!!!!!!!!! TAX EXEMPT #85-0198946 P.O. IS VOID AFTER 90 DAYS!!!!!! P.O. Date: 03/12/2004 Questions ? BRENDA/LORI (505)581-4504/4505 Account: 0

P.O. Issued To:

VALOR

Phone: (877) 520-5220

PO BOX 1366

ESPANOLA NM 87532 1366

Fax:

Ship To:

MESA VISTA - CENTRAL OFFICE

OFF HWY 554 #1253-A

PO BOX 6

EL RITO, NM 87530

(505) 581-4504

Contact:

Location:

Project # 11.05.3416

Rea# 2106

Requestor: BRENDA HALDER

| Unit Part# | Description | Account Number | Tax | Freight | Unit Price | Extended |
|------------|----------------|--|---|---|---|--|
| EA | 581-4723 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$139.80 | \$139.80 |
| EA | 581-4504 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$223.11 | \$223.11 |
| EA | 583-2411 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$78.90 | \$78.90 |
| EA | 583-2275 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$1,076.91 | \$1,076.91 |
| EA | 583-2316 | 11000-05-3416-0000-000 | \$0.00 | \$0.00 | \$124.41 | \$124.41 |
| | EA EA EA | EA 581-4723 EA 581-4504 EA 583-2411 EA 583-2275 | EA 581-4723 11000-05-3416-0000-000 EA 581-4504 11000-05-3416-0000-000 EA 583-2411 11000-05-3416-0000-000 EA 583-2275 11000-05-3416-0000-000 | EA 581-4723 11000-05-3416-0000-000 \$0.00 EA 581-4504 11000-05-3416-0000-000 \$0.00 EA 583-2411 11000-05-3416-0000-000 \$0.00 EA 583-2275 11000-05-3416-0000-000 \$0.00 | EA 581-4723 11000-05-3416-0000-000 \$0.00 \$0.00 EA 581-4504 11000-05-3416-0000-000 \$0.00 \$0.00 EA 583-2411 11000-05-3416-0000-000 \$0.00 \$0.00 EA 583-2275 11000-05-3416-0000-000 \$0.00 \$0.00 | EA 581-4723 11000-05-3416-0000-000 \$0.00 \$0.00 \$139.80 EA 581-4504 11000-05-3416-0000-000 \$0.00 \$0.00 \$223.11 EA 583-2411 11000-05-3416-0000-000 \$0.00 \$0.00 \$78.90 EA 583-2275 11000-05-3416-0000-000 \$0.00 \$0.00 \$1,076.91 |

APPROVAL SIGNATURES:

Sub-Total: Freight:

Total Amount:

Tax:

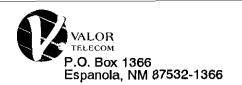
\$1,643.13 \$0.00 \$0.00 \$1,643.13

NOTES:

Order Via:

Mail

FILE COPY



Your VALOR Telecom Statement

Page 1 of 4 March 03, 2004

Telephone Number 030-100-3965 Account Number 100384987

MESA VISTA CONSOLIDATED PO BOX 6 EL RITO NM 87530-0006 Haldanlılandlıllanlladlandladlandladlar

Account Summary

Previous Charges and Credits

Amount of Last Bill 1,626.10 Payments Received - Thank You 1,626.10% Balance .00

Current Charges

VALOR Telecom 1,643.13 **Total Current Charges** 1,643.13 **Total Amount Due**

\$1,643.13 **Current Charges Due** March 19, 2004 Questions? Please call VALOR Telecom

toll free or visit our website. Customer Service 811 Repairs 611

TŤY/TDD 1-877-520-5260 Website www.valortelecom.com Outside of VALOR Telecom's service area, call 1-877-520-5220 for customer service

Reminder: A 2.9% late payment harge will apply to any unpaid balance fol previous charges.

11.05.3416

Please detach and return the portion below with your check or money order payable to VALOR Telecom. Please write your account number on your check.



TTY/TDD

1-877-520-5260

Website

www.valortelecom.com

Outside of VALOR Telecom's service area, call 1-877-520-5220 for customer service

Important Messages

Page 2 of 4 March 03, 2004 Telephone Number 030-100-3965 **Account Number** 100384987

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines is on record with VALOR Telecom Customer Service.



TTY/TDD

1-877-520-5260

Website

www.valortelecom.com

Outside of VALOR Telecom's service area. call 1-877-520-5220 for customer service

Page 3 of 4 March 03, 2004 Telephone Number 030-100-3965 Account Number 100384987

VALOR Telecom Local Services

VALOR Telecom Current Charges

Other Charges And Credits

1,643.13

Total Basic Service Current Charges

1,643.13

Total VALOR Telecom Current Charges

Receipt of the full amount of your bill by the due date is appreciated. Thank you for choosing VALOR Telecom.

\VOID DISCONNECTION: All of the charges must be paid each month to teep your account current and avoid collection activities. However, your pasic local service charges MUST be paid in order to avoid disconnection of your local telephone service.

/ALOR Telecom Basic Service Summary

| Description | Qty |
|-----------------------------|-------------|
| Master Identifier | 1 .00 |
| Total Basic Service Monthly | Service .00 |

| VALOR T | elecom Basic Service arges & Credits 5055814723 | |
|----------|---|----------|
| | | 139.80 |
| from 02, | | |
| | 5055814504 | 223.11 |
| from 02, | /28/04 | |
| | 5055832275 | 1,076.91 |
| from 02, | /28/04 | • |
| ≟l Rito | 5055832316 | 124.41 |
| from 02, | /28/04 | |
| | 5055832411 | 78.90 |
| from 02 | /28/04 | |
| | Service Other Charges & Credits | 1,643.13 |

VALOR Telecom Important Messages

Visit the VALOR Telecom store nearest you today:

Carisbad, NM

906 W. Pierce Street, Suite C

505-887-8100

Hours: 10 - 6, M - F

Broken Arrow, OK 929 N. Elm Place 918-259-8255

Hours: 10 - 6, M - F

Fairview, NM

2000 Hwy 68 N. Riverside Dr.

505-753-5388

Hours: 10 - 6, M - F

Dalhart, TX

310 Rock Island Ave. 806-249-1100

Hours: 10 - 6, M - F

Hobbs, NM

320 N. Shipp

505-397-0912

Hours: 10 - 6, M - F

Texarkana, TX

2315 Richmond Rd., #101

903-223-4688

Hours: 10 - 6, M - F

Ruidoso, NM

721 Mechem Dr. (Sierra Mall)

505-257-9000

Hours: 8:30 - 5:30, M - F

VALOR has filed a request with the Public Regulation Commission ("PRC") to suspend the requirement that VALOR provide Local Number Portability ("LNP"). LNP means the ability to switch your current phone number to another local carrier serving in your area, including a wireless carrier. Implementation of LNP involves costs to VALOR that will be recovered from its customers through a surcharge. For further information on VALOR's request, you can contact the PRC's Consumer Relations Division at 1-800-663-9782.

If you have a dispute regarding this bill please contact VALOR Telecom at 1-877-520-5220. If you believe that you have not received a satisfactory response regarding your dispute, you may contact the Consumer Relations Division of the New Mexico Public Regulation Commission at 1-800-663-9782.

Si usted tiene preguntas o quejas relacionadas con su cuenta de telefono, por favor contacte o llame a VALOR Telecom en el 1-877-520-5220. Si usted cree que su queja no fue recibida satisfactoriamente, y no tuvo una respuesta clara, por favor comuniquese con la Division de Relaciones del Consumidor, de la Comision de Regulacion Publica de Nuevo Mexico, al telephono 1-800-663-9782.



Repairs

611

TTY/TDD

1-877-520-5260

Website

www.valortelecom.com

Outside of VALOR Telecom's service area, call 1-877-520-5220 for customer service

Page 4 of 4
March 03, 2004
Telephone Number 030-100-3965
Account Number 100384987

General Information

How to Pay Your Bill

Please make your check or money order payable to VALOR Telecom, and write your customer number on your check. If you pay by mail, he payment slip that detaches from page one should accompany your payment. If you pay in person at an authorized payment location, please bring your payment slip with you. Please call VALOR Telecom or the location of the nearest authorized payment location.

Questions About Your Bill

f you have questions concerning your bill, please call VALOR Telecom at the number printed at the top of this page.

Previous Payments

Payments you have made that do not appear on this bill as a credit should be subtracted from the "Total Amount Due" before you make your payment.

Past Due Amounts

The "Due Date" on this bill refers to the current month's charges and loes not extend any previous billing due dates or payment arrangements. Any past due amounts must be paid immediately.

Service Suspension for Past Due Payments

Based on state regulatory and notice requirements, once your bill is past tue, some or all of your service may be suspended. Charges may apply to suspend or reconnect service. A deposit to reestablish your service may also be required.

Returned Checks

\(\frac{1}{2}\) returned check amount will be electronically deducted from Customer's account. In some states, a returned check charge may apply for each check returned. For complete rules, please contact us at 1-877-520-5230,

Correspondence

f you wish to write to us, please address your letter to VALOR Telecom, P.O. Box 1366, Espanola, NM 87532-1366.

Sales Tax Questions

Sales taxes on this bill reflect the applicable state and local rates in effect for the current month. These tax rates may change periodically as a result of actions by your state and local government officials. Changes in these rates will affect the total taxes reflected on your state and changes should be directed of the appropriate taxing authorities.